

Curriculum Vitae

Monica Julie Fletcher

Home Address:

6 Church Street
Warwick
Warwickshire
CV34 4AB
Mobile: +44 (0)7855 941240
Home: +44 (0)1926 777535

Employment Address:

Education for Health
The Athenaeum
10 Church Street
Warwick CV34 4AB
Tel: +44 (0)1926 836841
Fax: +44 (0)1926 493224
email: m.fletcher@educationforhealth.org.uk

Date of Birth: 25 July 1958**Nationality:** British**Current professional activities and memberships :**

British Thoracic Society (BTS): Member of Delivery of Care Section and BTS/Scottish Intercollegiate Guidelines Network Asthma Guidelines Steering Group
American Thoracic Society (ATS): Member of Nursing Assembly Planning Group, Nursing Program Committee and International Lung Health Committee
European Respiratory Society (ERS): Chair of General Practice and Primary Care Group – Assembly One, Secretary (2004-2006)
International Primary Care Respiratory Group (IPCRG) Member of Education Sub-Committee
Member of Commission on Human Medicines Respiratory and Allergy Expert Advisory Group (MHRA)
Associate of the Center for Managing Chronic Disease, University of Michigan, USA.
Council member of the European Lung Foundation (ELF). Chair of the Professional Advisory Group.

Professional memberships:

American Thoracic Society
British Thoracic Society
European Respiratory Society
American College of Chest Physicians
General Practice Airways Group
British Society for Heart Failure
ACEVO

Past activity:

Ex-council Member British Society of Allergy and Clinical Immunology (BSACI).

Career History:

**Chief Executive, Education for Health (formerly National Respiratory Training Centre)
UK and US** Feb 2001 – present

Responsible for running a medical charity which trains health professionals in respiratory, allergy and cardiovascular diseases, and conducts research into these clinical areas. Turnover of £2.4 million per year, 50 staff and in excess of 4000 students per year. Has two bases, HQ in UK and US organisation based in Virginia.

Co-Director of Primary Care, NHS Executive London Jan 1999 – Feb 2001

A unique post within the Senior Civil Service. It formed part of the London Regional Executive Management Board and was accountable to Regional Director. Key objectives: To deliver the modernisation agenda for London, implement Primary Care government objectives, support Minister of Health and Secretary of State for Health and the NHSE develop national policy and to support, encourage and enthuse the health economies within London in developing Primary Care.

Freelance Primary Care Consultant January 1999 – 2001

Worked as a freelance consultant with Health Authorities, Trusts, PCGs, PCTs and national organisations such as Office of Public Management (OPM), Kings Fund, HSMC, National Association Primary Care (NAPC), and NHS Alliance. The areas of work included: Primary Care Development, integrated care, Primary Care nursing issues, whole systems change management, organisational and service development particularly in respiratory, diabetes and chronic disease management.

I was also engaged with the NHS Leadership programme as an assessor for the national PCT Chief Executive development programme, this has involved assisting in developing the national PCT Chief Executive competency framework and assessing individuals performance against such and assisting them to produce personal development plans.

Associate Director of Primary Care Tower Hamlets Healthcare Trust	August 1996 - October 1998
Project Director East London & City Health Authority	October 1998 – March 1999 (Secondment)
Nurse Advisor Primary Care Tower Hamlets Healthcare Trust	January 1996 – July 1996 Promoted to Associate Director

Appointed as nurse advisor to effect change within the community nursing service and to integrate the Trust services most closely with GP nursing provision. However within six months appointed to Associate Director of Primary Care, directly accountable to the Chief Executive and a member of the Trust Senior Management Team. Director responsible for Community Nursing services (District nursing, health visiting, practice nursing, school nursing, health advocacy services and Clinical nurse specialists) within Tower Hamlets. Annual pay & non-pay budget of £12.1m, a workforce of 380 clinical and non-clinical staff. In addition, responsible for all Trust health centres (17 properties), a 28 bedded inpatient intermediate care facility, a paediatric home team, an integrated diabetes resource centre and clinic and a jointly funded interagency team (health and social services) delivering mental health and primary care services to single homeless people in East London.

Nurse Advisor

Birmingham Family Health Services Authority/ Birmingham Health Authority	September 1992 - December 1995
GP Commissioning Project Manager	July – December 1995 Internal secondment

A new post, which I substantially influenced its direction and impact. Initially responsible for advising the Authority on all aspects relating to nursing in general practice and for developing the role of nurses in primary care. In addition I became the nurse advisor to the then two other health authorities in Birmingham and became responsible for commissioning community nursing services across the City. Latterly took on responsibility for leading on the development of GP commissioning across the city.

**Senior Lecturer Department of Nursing
Studies, University of Central England,
Birmingham (Joint appointment)
Nurse Advisor, Solihull Family Health
Services Authority**

February - September 1992

Responsible for designing a core curriculum for practice nurses as part of the faculty's' Community Health Care diploma. Lectured and examined post-graduate and undergraduate students. Lead for respiratory disease and chronic disease management.

**Nurse Practitioner/Clinical Manager/
Executive Board Member Grovelands 1986 –1992
Medical Centre, Reading**

Developed an innovative nurse practitioner service in a six doctor GP practice. As an executive board member contributed equally to the strategic and business management of the practice. Clinical work involved setting up a nurse triage system and developing the extended role of the nurse. Devised and implemented protocols for clinical assessment, diagnosis, treatment and direct consultant referral in specified clinical areas including: asthma, COPD, diabetes and women's health. Managed the team of practice based nursing staff.

- 1989 - 93 **Trainer Asthma Training Centre**, (Part-time) Stratford, Warwickshire
- 1989 - 92 **Lecturer in Nursing Studies** (Part time) Reading University
- 1986 **Pharmaceutical rep** Lederle Pharmaceuticals (Six month position)
- 1983 - 86 **Health Visitor / Paediatric Liaison Nurse** Shoreham, Sussex
- 1981 - 82 **RSCN Student / Staff Nurse** Royal Alexandra Children's Hospital
- 1979 - 81 **Staff Nurse, Orthopaedics & Learning Disabilities** Southlands Hospital

Professional and Academic Qualifications:

MSc Health Care Management and Policy Health Service Management Centre, Birmingham University, 1996 (Awarded a DoH bursary)

Post Graduate Certificate in Education Wolverhampton University (1993)

BSc (Hons) Nursing First class honours Brighton Polytechnic (1991)

Diploma in Professional Nursing Studies Brighton Polytechnic (1989)

Diploma in Health Visiting Brighton Polytechnic (1983)

Registered Sick Children's Nurse Royal Alexandra Children's Hospital, Brighton (1982)

Registered General Nurse Worthing & Southlands Hospitals (1979)

Further Personal Development:

Chief Executive Leadership Programme AVECO (2006).

Primary Care Pathfinder – Learning Set for Leaders in Primary Care. HSMC Birmingham University (1997 – present). In 1998 I went on a study tour to New Zealand to study health services.

PUBLICATIONS

M Fletcher Nurses Lead the Way in Respiratory Care. Nursing Times 12 June 2007; Vol 103 No 24

Walker S & Fletcher M. Managing allergy in primary care; the importance of training for primary care nurses and its impact on patients. Nursing Times June 2007

Fletcher M Lobbying for Health. Practice Nursing 2007; Vol.18 No.3

M. Fletcher Continuing education for healthcare professionals: time to prove its worth. Prim Care Respir J. 2007; 16(3): 188-190

M. Fletcher Making Consultations More Effective to Improve Patient Compliance to Asthma Therapy. International Review of Asthma; Vol. 9. No. 2 May 2007 (ISSN 1344-1612)

M. Fletcher, C. Hernandez An exciting future for respiratory nurses? Chronic Respiratory Disease 2006; 3:177-178.

M. Fletcher (2006) Fund Education Guest Editorial. Practice Nursing 2006, Vol 17 No 11

Mark L. Levy, Monica Fletcher, David B. Price, Thomas Hausen, Ron J. Halbert, Barbara P. Yawn International Primary Care Respiratory Group (IPCRG) Guidelines: Diagnosis of respiratory diseases in primary care Prim Care Respir J. (2006) 15, 20-34

Fletcher, M (2006) Strategy and implications of managing long-term illness. Nursing Times; 102: 1, 19-20

Fletcher M (2005) The Changing Face of Respiratory Care. Primary Health Care Vol 15 No. 1 February 2005

Fletcher M (2004) Continuing medical education (CME) for primary care health professionals. Prim Care Respir J. 2004 13: 136-137

Fletcher M (2004) Guidelines for improving care in respiratory disease in the UK. Nursing Times; 100: 19, 30-31

Fletcher M. Respiratory GPs/SIs potential for integration or fragmentation? Prim Care Respir J. 2003 12(2): 37

Fletcher M. Allergy training for nurses and other healthcare professionals. Allergy Update Summer 2003

Fletcher M. (2002) Maintaining Primary Care Standards of Respiratory Care Respiratory Care

Fletcher M (2002) Facing the cost of respiratory conditions (2002) NHS Journal of Healthcare Professionals (57)

Fletcher M, Williams S, Ryan D, Price D, Langley C, Everden P (2002) General Practitioners with a special clinical interest: a model for improving respiratory disease management BJGP: 838, October 2002

Fletcher M (2001) A Respiratory National Service Framework – An answer to all our Dreams? Prim Care Respir J June 2001: 10(4):37

Fletcher M, Howe M, Walker SM (2001) Allergic Disease in Primary Care Prim Care Respir J September 2001: 10(3):74

Fletcher M (2000) Integration – The Final Frontier Editorial for Community Nurse Journal September 2000

Fletcher M (2000) Doctors have become more caring than nurses BMJ Personal View Vol 320 15 April 2000

Fletcher M (2000) Our hollow claim to care Nursing Times April 13 Vol: 96, No 15

Fletcher M (1999) An Evolution or a revolution Practice Nursing Vol 10, No 14

Fletcher M (1997) Equal Health Services For - Racism in the NHS Community Nursing Journal March 1997

Fletcher M (1996) The Deployment of Community Nurses in General Practice: The Options. Primary Care Management September 1996

Tattersell M & Luft S. (1994) Lifestyle influences on client health in Nursing in General Practice. Eds Luft S & Smith M. Chapman and Hall, London.

Tattersell M (1994) The Cervical Cytology Recall in Birmingham: Lessons to be learnt. NAFPN Journal

Tattersell M (1993) The nurse's role in treating childhood dehydration. Community Outlook Nov/Dec Vol. 3 No 11

Tattersell M (1993) Teamwork - The aims of ACT Nursing Times June 23. Vol: 89 No: 25

Tattersell M (1993) Health and Safety and Social Factors Practice Nursing 18-31 May

Tattersell M (1992) ACT together to prevent disease. Good Practice August

Tattersell M (1992) Nurse Prescribing. Pulse June 1992

Tattersell M (1992) Communication within the Team Framework Asthma Care Today Spring 1992 Vol 1

Tattersell M (1992) Asthma Patient Education Respiratory Disease in Practice Vol 9. No 2.

Tattersell M (1992) What's in a name? Practice Nursing February 1992

Tattersell M (1991) Setting up an Asthma Clinic GP Nurse Today Autumn/Winter 1991 No 4

Tattersell M (1991) Autonomous Practice - professional confidence. Nursing Dec 5, 1991. Vol 4; No 47

Tattersell M (1991) Asthma and Beta-2 Stimulants Practice Nursing Nov

Tattersell M (1991) Profile of a Nurse Practitioner. Practice Manager Oct 1991 Vol 1; No 11

Tattersell M (1991) Teamwork - Practice Team Visiting. Practice Manager. April 1991. Vol 1 No 6

Tattersell M (1991) Should Nurses become Partners? Practice Nursing April

Tattersell M (1991) Practice Team Visiting - Performance review. Practice Nurse Jan 1991 Vol 3 No 8

Tattersell M (1989) What Limited Prescribing Means to a Nurse Practitioner Nursing Standard Special Supplement Feb 11 1989

Tattersell M (1988) Defining the Boundaries. Nursing Standard Nov 12 1988 Vol. 3; No 7

PUBLISHED RESEARCH

Walker S, Khan-Wasti S, Fletcher M, Cullinan P, Harris J & Sheikh A. Seasonal allergic rhinitis is associated with a detrimental impact on exam performance in UK teenagers: case-control study. *J Allergy Clin Immunol* 2007

Sheikh A, Khan-Wasti S, Price D, Smeeth L, Fletcher M & Walker S. Standardized training for healthcare professionals and its impact on patients with perennial rhinitis: a multi-centre randomized controlled trial. *Clin Exp Allergy* 2007; 37(1):90-99

C. Steurer-Stey, M.Fletcher, W. Vetter, J. Steurer *Swiss Med Wkly* 2006; 136:561-565. Patient Education in asthma; a survey of physicians' knowledge of the principles and implementation of self-management in practice

Netuveli G, Barnes G, Durham S, Fletcher M, Hurwitz B, Sheikh A (2005). Interventions for improving asthma care in ethnic minorities (Protocol for a Cochrane Review). In: *The Cochrane Library*, Oxford: Software Update

Gopalakrishnan Netuveli, Brian Hurwitz, Mark Levy, Monica Fletcher, Greta Barnes, Stephen R Durham, Aziz Sheikh. Ethnic Variations in UK asthma frequency, morbidity, and health-service use: a systematic review and meta-analysis. *Lancet* 2005; 365:312-17

Tattersell M (1993) Asthma Patients' knowledge in relation to compliance with drug therapy. *Journal of Advanced Nursing* 1993, 18, 103-113

Tattersell M (1991) Attitudes of Family Planning Nurses. *Nursing Standard* Nov 6 1991. Vol 6; No 7

Salisbury C. & Tattersell M. (1988) Comparison of the work of a nurse practitioner with that of a general practitioner. *Journal of the RCGP*_1988. 38, 314-316

ABSTRACTS

Fletcher M, Upton J, Walker S, George M & Miles J. How to use evidence-based information sources to improve clinical practice. Presented at ATS May 2007

Fletcher M, Coomber J, Walker S. Evidence-Based Asthma Training Improves Asthma Management Skills in General Practice: A Community-Based Survey. Poster Presentation, British Thoracic Society, Winter Meeting 2006: ii125

Coomber J, Yeatts K, Lester M, Fletcher M & Walker S. Improving Asthma Diagnosis through Health Practitioner Education. Proceedings of the American Thoracic Society 2006; B23: A292

Upton J, Coomber J, Kharbal B, Sheikh A, Fletcher M & Walker S. Embarrassment with Inhaler Devices is Associated with Poor Self-Reported Adherence to Asthma Therapy. Proceedings of the American Thoracic Society 2006; B83: A470

Coomber J, Fletcher M, Karbal B, Hardy A, Walker S. Asthma inhalers and patient choice *Prim Care Respir J* (2005) 14, 269-271

Walker S, Khan-Wasti S, Fletcher M, .Sheikh A. Prevalence of hayfever symptoms and diagnosis in UK teenagers *Prim Care Respir J* 2005; 111: 1-2

Coomber J, Fletcher, M, Karbal B, Hardy A, Walker S. Asthma inhalers and patient choice. <http://authors.elsevier.com/sd/article/S1471144180500109X>. [Poster accepted GPIAG conference July 2005]

Fletcher M, Coomber J, Karbal B, Hardy A, Walker S. Patients' perceptions of asthma inhalers: a national (UK) survey. *Eur Resp J*; 2005 26 256

Sheikh A, Khan-Wasti S, Price D, Smeeth L, Fletcher M, Walker S. Structured allergy training for health professionals improves quality of life in patients with perennial rhinitis: randomised controlled trial. J Allergy Clin Immunol 2005;115(2):abs 168

Walker S, Khan-Wasti S, Fletcher M, & Sheikh A. Hayfever symptoms and medication use in UK teenagers. J Allergy Clin Immunol 2005; 115(2) abs794

Walker S, Khan-Wasti S, Fletcher M *et al*, Hayfever has significant detrimental impact on national exam performance in UK teenagers: case control study. Eur Resp J 2005; 26 P903

Sheikh A, Khan-Wasti S, Price D, Fletcher M *et al*,. Allergy training for health professionals improves quality of life in patients with perennial rhinitis: randomised controlled trial. Eur Resp J 2005; 26 1705

Yeatts K, Lester M, Walker S, Fletcher M, *et al*. National respiratory training centre asthma course evaluations. Eur Resp J 2005; 26 P1186

Fletcher MJ, Hardy AJ, Karbal B, Morrison K, Walker SM. Effects of asthma training on inhaler device selection and utilisation in general practice. Eur Resp J 2004;24(48):P1687

Khan-Wasti S, Sheikh A, Fletcher M, Walker SM. Quality of life in patients with perennial rhinitis. Eur Resp J 2004;24(48):P626

A. Hardy, M. Fletcher, B. Karbal, K. Morrison, S. Walker. Improving adherence: nurses perceptions of patients inhaler needs. Am J Crit Care Med 2004; 169(7):A327

Lester M., Booker R., Herget C. Walker S. & Fletcher M. (2003) A survey of the interpretation and use of spirometry in COPD. National COPD Conference VA. 2003

A Hardy, M Fletcher, B Karbal, K Morrison, S Walker. Influences on asthma inhaler device selection in trained asthma nurses. Thorax 2003; 58(III):P16

Connell S., Fletcher M., Karbal B., Morrison K., Walker S. Assessment of key influences on asthma inhaler device selection in trained asthma practice nurses. Eur Resp J 2003; 22(45):P3205

Connell S., Fletcher M., Karbal B., Morrison K., Walker S. Assessment of key influences on asthma inhaler device selection in trained asthma practice nurses. Prim Care Resp J 2003; 12(2);A63

Fletcher M, Howe M, Walker SM (2001) Allergic Disease in Primary Care Prim Care Respir J September 2001: 10(3):74

PUBLISHED BOOK

Tetersell M., & Sawyer J., & Salisbury C. (1992) The Handbook of Practice Nursing Churchill-Livingstone. London.